FREQUENTLY ASKED QUESTIONS (FAQ)

(For Members)



What's the news?

Evolution Wellness Holdings Pte. Ltd. (Evolution Wellness) has acquired the Malaysia-based CHi Fitness brand and its club operations comprising 13 clubs for an undisclosed sum. This acquisition adds a third health club brand to the Evolution Wellness Asia portfolio, which includes Celebrity Fitness and Fitness First. Evolution Wellness now owns and operates an unrivalled network of close to 170 wholly-owned clubs across Asia - the largest fitness club operator in Asia. It also presents us with opportunities to further elevate the standards of the fitness industry in Malaysia. Most importantly, we continue to be in a strong position to offer our members more choice, more value, more locations to train in, and more fitness experiences to choose from.

All three brands will continue to develop in their own right, attracting and retaining members based on their individual brand personalities and offerings. In due course we will be announcing further details on how we will leverage the even wider network of clubs in Malaysia and give members more choice.

• What will change and what will stay the same?

In the immediate term, it is business as usual. Our priority remains on providing the best service and support to our members in achieving their fitness goals.

Since CHi Fitness is now under the same parent company as Celebrity Fitness and Fitness
First Asia, does this mean that CHi Fitness members will be able to access the other two
brand clubs, and vice versa?

The three brands continue to operate separately. However, in time we do envision offering membership options that leverage our even wider network of clubs, and allow members increased cross-brand access. We will share more information in due course.

• CHi Fitness adopts both a contractual membership as well as pay-as-you-go memberships. Will Celebrity Fitness and Fitness First head down this route too? The coming together of all three leading brands under the Evolution Wellness umbrella presents many opportunities for best practice sharing and knowledge transfer in various areas. The pay-as-you-go model is something that we have been trialling for some time; we expect to launch this option for Celebrity Fitness and Fitness First members in Malaysia in future.

• Will there be a change in membership prices / packages?

For now, it is business as usual, with no change to access levels. However, in time we do expect to announce some attractive membership options that leverage the combined CHi Fitness, Celebrity Fitness and Fitness First network that all our members can look forward to. We will share more details in due course.

 Will CHi Fitness members get a special rate if we migrate to Celebrity Fitness and/or Fitness First?

The prevailing Celebrity Fitness and Fitness First membership rates are available to everyone. Membership pricing will always commensurate with levels of access. However, in time we do envision offering membership options that leverage our even wider network of clubs, and allow members increased cross-brand access.

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